



zoomie

Restaurant Management System





Are you interested to upgrade your restaurant management system to a digitally integrated system???

The perfect solution is of course our ZOOMIE....



Simply zoomie can be defined as user friendly software to upgrade your restaurant management system to a digital world. The spread of mobile devices and new digital payment options, requirement to handle growing volumes of customer data, along with changing user expectations and taste ... thus the list of requirements is going on. These all requirements motivate and forced to shift to a new era of Restaurant POS Systems. A complete digital platform for Restaurant POS system and that is Zoomie. Zoomie will be with you by providing touch less menu card, provide all the sales records in just a finger touch away, allow efficient employee management system, taking order from customers, allocating customers to free tables, passing the orders to specified kitchens and making the final payment etc. In all these initial to final stage zoomie will guide you as an invisible employee or supporter.

For restaurant owners and managers when they go for any technical investment, they will have two basic needs/requirements in their mind. The primary one is of course to grow their business by increasing productivity and overall efficiency of their employee. And that would help the management to minimize their expenses and help to increase their savings. The next is fully related to their clients. Customers should have a satisfied experience when leaving the restaurant and it would help them to increase their income.

**Want to know
more about
Zoomie?**



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So that a restaurant management software should give preference to these objectives. Can Zoomie help restaurateurs to achieve these two goals? The answer is a resounding "yes." Imagine the situation where supplier can take orders from a mobile or tablet to the kitchen printer just in few seconds. Also imagine another situation when customer directly scan the barcode on their table and make the orders in few minutes. Zoomie make it possible!!..

Fast order placement and digital payment with more options surely make your customers more satisfied and these satisfied customers can make a great difference in your income coming. Zoomie will help to make benefit on different dimension like revenue, time and customer satisfaction.





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[Revenue]

- ◆ Minimize operating cost
- ◆ Increase income
- ◆ Increase profit



[Time]

- ◆ Minimize payment processing time
- ◆ Minimize order placement time
- ◆ Maximize employee productivity

[Others]

- ◆ Improve customer satisfaction
- ◆ Improve employee management system
- ◆ Digitalized environment



Cloud based centralized software

Few years back, restaurateurs who wanted to get the data in an extract meaningful information like in the form of reports was a difficult and time-consuming challenge. Zoomie can provide restaurant owners and managers to access restaurant activities, records and backend processes, across all store locations, from any device with anytime, anywhere. It gives them the information they need to make informed decisions about all aspects of their business operations and also alerts can be set based on predefined triggers. These alerts can notify a manager when inventory is running low and needs to be restocked. Software can work in online mode as well as offline.



Customer Relationship Management

Zoomie can capture and store customer contact information, including email and phone numbers, along with their food and drink order history. Zoomie already create a robust database of customer profiles which will help to maintain a good relationship to the customers. The database can serve as the basis for launching targeted promotional campaigns and building loyalty and rewards programs, the results of which can go a long way toward increasing customer loyalty, generating positive word of mouth and ultimately, increasing sales revenue.



Employee Management

Zoomie make it easy to perform basic tasks like tracking employee hours by shift opening and closing time. Employee profile can create through Zoomie and already create a robust database of customer profiles.



FEATURES

- Operation Types
- Menu and modifiers
- Table management
- Loyalty card
- Advanced reports
- Employee management
- Mobile App
- Contactless Menu card
- Kitchen Printer System



Operation Types

Different operation modes in our fully featured restaurant management software are

1. Dine-In
2. Take away
3. Delivery

Different charges for these three different modes (For eg; Home delivery may be little bit higher than Dine in) can assign flexibly through the software and also employees can assign as per the mode of operation. In the delivery case we may need to assign a supplier who have the responsibility to take the order and take the food from kitchen to delivery boy and the next employee a delivery man also needed who is responsible to take the food from restaurant to door steps. But in the case of take away or dine in we don't need a delivery boy. Just like that in home delivery or in take away we don't need a table allocation. So that according to mode of operation you can perform the needed tasks flexibly through zoomie.

[Dine-In]

- ▶ View live table status
- ▶ Allocate specific table to a waiter for serving



[Take away]

- ▶ Easy settlement
- ▶ Can create customer's profile
- ▶ POS system for takeaway can display the customer's complete order history

[Delivery]

- ▶ Entering Phone number of previously existing customer enable to identify customer and displaying all details.
- ▶ Option to save location and customer address for future use



[Menu and modifiers]

- ▶ Group items according to category and sub category.
Category → Sub category → Item
- ▶ Create and save different menu for breakfast, lunch, dinner or any other session.
- ▶ Option to specify modifiers and can create various combos by adding modifier to items.
- ▶ Add up to 3 different rates to an item for different operating types
- ▶ Create and save the raw material.



[Kitchen Printer System]

Your kitchen staff does not need misplaced paper tickets or badly written hand written notes. Regardless of what the order type is, with our Zoomie, the kitchen receives the order instantly in the printer set in Kitchen.

[Table management]

- ▶ Can create and save table details with table name, no. of chairs on table and narration etc.
- ▶ Zoomie create robust database to save table details
- ▶ Can allocate customers to specific table in dine-in mode
- ▶ Get the flexibility to seeing a complete picture of your restaurant's floor



[Loyalty card]

The built-in loyalty program allows the restaurant to create and process gift cards. Custom gift cards can be added to the restaurant and the point/rewards can be set according to the preference or requirement.

- ▶ Create and manage different card types like gift, loyalty, membership and prepaid.
- ▶ Create special promotions according to different card types.
- ▶ Set expiration date for cards and reward points.
- ▶ Set formula for reward points/items for different card types

[Advanced reports]

Get access to an advanced set of reports which cover sales, purchases, inventory, profit and loss statements, etc. which can be generated on daily, weekly, monthly, quarterly, semi-annually and annually basis.

- ▶ Transaction report gives transaction details taking place from the POS system
- ▶ If you require any other specific report, we can customize the report for you



[Employee management]

Zoomie make it easy to perform basic tasks like tracking employee hours by shift opening and closing time .Employee profile can create through Zoomie and already create a robust database of customer profiles.

- ▶ Managing employee shift in/shift out
- ▶ Employee Profiling



[Mobile App]

- ▶ Providing you with a unique opportunity to not be stick on to your desktop, Zoomie's Mobile App for POS reports will allow you to receive summarized reports various restaurant operations right on your mobile phone.
- ▶ Through mobile application you can take orders from customers on dine –in mode as well as take away mode
- ▶ Also you can cancel the order through our Zoomie's mobile application



[Contactless Menu card]

Zoomie also provide touch less menu card. When customer allocated to a table he/she can have a QR code card on their table and when they scan the QR code through their mobile phone they will get the menu card with item name along with rate .



24/7 Live Support



On Site support



Email



Product Training



Video Tutorial



Online Demo

ABOUT AMALGAMMATE

Amalgamate is a Qatar based IT company specializing in software. With a team of dedicated software engineers, creative designers and business managers who are technology savvy, Amalgamate focus on delivering appropriate and reliable software solutions for diverse industries and commercial establishments of all types and sizes.

[Our Priorities]

- ▶ People
- ▶ Clients
- ▶ Innovation
- ▶ Respect
- ▶ Trust
- ▶ Quality

Why Zoomie ?

- ▶ Complete automated
Zoomie can provide a complete automated system to make easier your business.
- ▶ User friendly
It is super easy to use so you can focus on business
- ▶ Low cost
We can offer cost effective plans which is affordable to business in all size
- ▶ Stand by mode
Our system can work on both offline and online mode so it will not effect to our customer business
- ▶ Free trial for testing
- ▶ Regular updations and customizations





Contact us



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